

STAR Health Court Ordered Services, Judicial Support Program, and Judicial Liaison



Judicial Support Program



- The Program was developed and launched by Superior in 2021 for children in foster care and young adults enrolled in STAR Health.
- The Program supports the timely identification and provision of appropriate physical and behavioral Medicaid-covered services for STAR Health members to avoid gaps in care, service delays, and the need for additional assessments.
- Initially, the Judicial Support Program was implemented in Bexar County, Travis County, and Dallas County Child Protection and Permanency Court.
- Currently in eleven DFPS Regions supporting thirty-one Child Protection Courts and also in two jurisdictions heard by District Judges in counties that do not have CPCs.

STAR Health Judicial Support Program Roles



STAR Health Judicial Liaison

- Lead Role in Judicial Support Program
- Also Known As “Specialty Court Liaison”
- Designated STAR Health staff serve as point of contact to answer questions and resolve issues for the Court Team, which includes Judges, Attorneys, CASA, other CPC Staff and DFPS regarding STAR Health



STAR Health Liaison

- Designated STAR Health staff serve as point of contact to answer questions and resolve issues with DFPS regarding STAR Health
- Works closely with Judicial Liaison and is responsible for receipt of court orders for STAR Health members



CPC Team

CPC Judges, Attorneys ad Litem, Attorneys representing DFPS, CASA, CPC support staff, and DFPS

Judicial Liaison Program Responsibilities



- Provides education to Court Team regarding available Medicaid benefits
- Provides documentation of receipt of services as recorded in Superior's 'Health Passport' online tool that captures all services received for every STAR Health member

- Observes STAR Health member Permanency Hearings after final State custody order and Special Setting Hearings, and other hearings identified by the Court as applicable

- Provides assistance to and collaboration with Medical Consenters to identify and facilitate the provision of Medicaid-covered services through the STAR Health network of providers
- Assists the member's Attorney ad Litem, Guardian ad Litem, and CASA volunteer with submitting documentation and credentials to be authenticated as an authorized individual to receive PHI (protected health information)

Authentication Process



Manual Process

To protect PHI, Superior Healthplan needs:

- Order Appointing (CASA, AAL, GAL)
 - Copy of your Bar Card or CASA ID badge
1. Send documents to the Specialty Court Liaison by email
 2. SHP Compliance Department will review
 3. Notation will be made identifying authorized individuals
 4. Authorized individuals can receive information

SCL will document appearances notes – not sufficient.

Specialty Court Liaisons



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Questions



Thank you!

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